

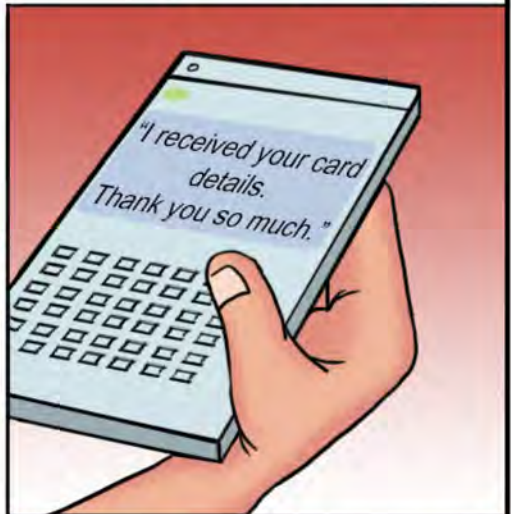


39. FRAUD THROUGH DETAILS SHARED WITH KNOWN PERSON/FAMILY/RELATIVES

Raju is a very friendly and helpful person, but he is ignorant when it comes to protecting his financial credentials or bank details. One day Raju received a call from his friend, Keshav.



"There is an exciting offer on xyz e-commerce website. It requires a creditcard issued by abc bank. You are using this card. Can you send me the details of your credit card over phone? I will pay you later."



Raju shared a photo of his credit card with his friend.

Raju's friends always use his cards to avail discounts offered by e-commerce websites, and he often sends his card details to his friends over the phone.

Do's:

- ✓ Report the incident to the nearest Cyber Crime Police Station and National Cyber Crime Reporting Portal at [https://cybercrime.gov.in.](https://cybercrime.gov.in/)
- ✓ Change the PIN at periodic intervals.

After a month, Raju received an SMS on his mobile number and was unable to figure out where the card was used.



Raju realised that he himself had never done any payment at the online site, but he had shared his card details with his friends. Raju immediately contacted all his friends, but everyone informed him that they did not do the transaction.



Raju registered a complaint with the bank. The bank further informed him that the disputed transactions were done at an online merchant site.



Keshav: "Raju, just a few days back, I lost my mobile phone, and my phone has your card details. I am afraid that could have led to these transactions."



"Oh! Keshav, you should have told me about this incident. I would have blocked the card. I should not have shared my card details over the phone."

Don't:

- ✗ Do not share your card details over social media or messaging apps even if the recipient is your friend / relatives / family.